

# REPAIR ORDER FORM

**FESTOOL**<sup>®</sup>

Service phone: (800) 554-8741

www.festoolusa.com



One Form per Tool please!

|  |   |
|--|---|
| <b>Dealer Name and Address</b><br>(This section applies to dealers only)<br><br>_____<br><br>_____<br><br>Phone: _____<br>Fax: _____<br>E-mail: _____  | <b>I am</b> <input type="checkbox"/> Festool Retailer<br><br><input type="checkbox"/> User      Date: _____<br><hr/> <b>Return to:</b> <b>Invoice to:</b><br><input type="checkbox"/> Dealer <input type="checkbox"/> Dealer<br><input type="checkbox"/> End User <input type="checkbox"/> End User |
| <b>Customer Name and Address</b><br><br>_____<br><br>_____<br><br>Phone: _____<br>Fax: _____<br>E-mail: _____  | <b>Tool:</b> _____<br><b>Notes</b><br><br>_____<br><br>_____<br><br>_____   |
| <b>Enclosed accessories and consumables:</b><br><input type="checkbox"/> Systainer <input type="checkbox"/> Blade <input type="checkbox"/> Plug-it cable<br><input type="checkbox"/> Handle <input type="checkbox"/> Sanding pad <input type="checkbox"/> Battery<br><input type="checkbox"/> Chuck <input type="checkbox"/> Collet <input type="checkbox"/> Other: _____<br><input type="checkbox"/> Drill bit <input type="checkbox"/> Router bit      _____ |   |
| <b>Complaint</b><br><input type="checkbox"/> Mechanical defect <input type="checkbox"/> Noise, Vibration<br><input type="checkbox"/> Electrical defect <input type="checkbox"/> Over Heating<br><input type="checkbox"/> Fall, Breakage, Deformation <input type="checkbox"/> Wear<br><b><u>Please describe complaint in detail:</u></b><br><br>_____<br><br>_____<br><br>_____<br><br>_____   |   |
| <b><u>Repair Authorization:</u></b><br>I authorize the repair for the following amount (plus tax and freight):<br><input type="checkbox"/> \$0-\$75 <input type="checkbox"/> \$76-\$100 <input type="checkbox"/> \$101-\$125 <input type="checkbox"/> Other _____<br><input type="checkbox"/> I would like a <b>quote</b> .  |   |

If you have any questions call our service department at (800) 554-8741. You can also download this form from our web page [www.festoolusa.com](http://www.festoolusa.com) under Support - Returns & Repairs

### Indiana Service Center

Festool Repair  
400 North Enterprise Blvd  
Lebanon, IN 46052